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## Technical Skills

- Anypoint Platform
- Anypoint Studio
- Cloudhub and Cloudhub 2.0
- Dataweave 2.0
- API Development
- Git, GitHub
- Salesforce
- SQL
- Tableau

## Education

- **2022:** B.Tech./B.E. (Computer Science Engineering) from [Visveswaraiah Technological University](#), Bangalore with 8.7/10 Grade
- **2018:** XII from [Jnana Sweekar PU College](#) with 95%
- **2016:** X from [Shantiniketan Educational institutions](#) with 89.1%

## Certifications

- MuleSoft Certified Developer: Level 01
- MuleSoft Certified Developer: Level 02
- MuleSoft Certified Integration Associate
- Salesforce Certified AI Associate

# RAKSHA KULKARNI

## MuleSoft Developer

A Software developer with close to 3 years of experience in IT industry and relevant experience in MuleSoft of API Development and Integration. As a technically skilled and Certified MuleSoft Developer I have designed, developed and deployed APIs, Mule 4 applications.

## Experience

### NTT DATA

#### PROJECT-1

*Description :*

- Bidirectional Data sync between SQL server-based Database and Salesforce.
- Developed a Process API to integrate Google Drive with Mule and update the Data in Salesforce.
- Worked on Platform Event Trigger channel of Salesforce.
- Implemented robust error-handling mechanisms to ensure smooth execution and minimize application downtime during project development.
- Designed and integrated email reporting functionality to provide detailed insights into records processed and errors encountered, enhancing transparency and efficiency.

Technologies Used: Google Drive, Google Sheet, Salesforce , SQL Server Database.

#### PROJECT-2

*Description:*

- Developed MuleSoft APIs for 7 Objects establishing the real time bi-directional data communication between NetSuite and Salesforce with API-led Connectivity approach.
- Successfully launched project currently live in production with APIs deployed with security policies using CI/CD pipelines with GitHub actions.
- Designed a comprehensive RAML with traits and resources. Utilized Dataweave for logic and integrated various connectors like object stores, Netsuite, Salesforce and Loggers.
- Developed comprehensive error-handling solutions to maintain reliability and optimize system performance throughout the development process.
- Incorporated automated email reporting to track processed records and notify stakeholders about encountered errors, ensuring timely issue resolution and improved reporting.

*Technologies Used:* NetSuite Platform, Salesforce, Git/GitHub, Anypoint Platform, Anypoint Studio, Dataweave 2.0, RAML, TLS Configuration.

### **PROJECT-3**

*Description :*

- Migration of the Existing Flow of Ticket creation from Workato to MuleSoft.
- Developed System APIs and Process APIs which led to the Zendesk Ticket creation process and Syncing the same in Salesforce.
- Updating the Order details from a third-party Database Platform to Salesforce with appropriate transformations.
- Optimized code performance for improved user experience and system efficiency.
- Implemented an error management system by logging detailed error information into a Salesforce error object, ensuring centralized tracking and streamlined troubleshooting.

*Technologies Used:* Zendesk Platform, Salesforce , Git/GitHub, Anypoint Platform, Anypoint Studio, Dataweave 2.0, RAML, Munits, Custom Logging.

### **APISERO**

#### **PROJECT-1**

*Description:*

- Application that converts MuleSoft received invoices from various vendors from Database and sync them to salesforce for processing.
- The tool even processes the purchase orders and syncs them to salesforce respective objects. The processed data is synced to Salesforce.

*Technologies Used:* Salesforce Cloud, Anypoint Platform, Anypoint Studio, Dataweave 2.0, RAML, Git/GitHub, Munits. Vault Database.